

Customer Service Highlights: January 2015

WAY TO GO!

1. The service was excellent; I can't believe I'm saying that I really enjoyed getting a business license. They helped me with everything.
2. Always a pleasure to work with you. Thanks for proving government works.
3. Every year, whether there's new people or not, it seems everyone gets along well there; I think that's awesome. You can tell when everyone gets along really well. They were very helpful.
4. Everything went perfectly. I couldn't add a thing. Everything was just first class.
5. Great personality and very friendly, and professional. Made my visit and transaction a breeze. Thank you and Happy New Year!

STILL TO GO...

1. A little confusing the first time to get everything set up.
2. I wish I could do more online, rather than in person.
3. It's just a bigger office needed, that's all. It was rainy and cold outside, and it was a time when many people were trying to renew. The office is so tiny! It would serve the public better if the office were bigger.